

P.J. &N.A. Munro 18
Mathews Street
Davidson NSW 2085
17 February 2005

Felipe Neves
Creme Tone Master Painters
105 Ogilvy Street Peakhurst
NSW 2210

Dear Felipe,

We are writing to thank you and Vlad very much for a job well done on our mission brown aluminium windows. It has made such a difference to the look of the house - a real face lift.

The dining- room bay window in particular looks great. The room appears so much larger.

We were very pleased with your promptness, attention to detail and care taken over every aspect of the job, and would be happy for you to give our details to any prospective clients should they wish to see the results. Tradesmen who have since been at the house have also been very impressed with the finish.

Please accept our thanks again, and keep up the good work.

Sincerely,

Norma & Peter Munro

29 Isis Street
Wahroonga NSW 2076

Mr Filipe Neves,
Creme Tone Masters Painters,
105 Ogilvy Street, Peakhurst
NSW 2210

Dear Filipe,

I am writing to you to say thank-you for doing such an excellent job in painting half of my house. The house as you know required considerable preparation, which you did very well. I am happy with the colours and the finished appearance looks great. Thank you also for preparing the little garage window for me. The only concern I had was with the front verandah railing and some of the fancy and plain pickets which took 5 days to dry properly. They were sticky to touch for this period and some of the railing was shiny but now appear OK. We did have a heavy fog some mornings so maybe that had something to do with this.

I have to get some brick work done underneath either side of the front steps so when this is finished and I have some plants in the garden I will forward you a photograph so you can have it for other clients

Maybe see you all in the next few years if I am able to afford some alterations to the back half, of the house. You can continue with the colour scheme on this section which of course will not require the preparation the front needed.

Kind Regards

Christine Muir
3/4/06